



SMBiT
PROFESSIONALS
- STRENGTH IN NUMBERS -

Payment Terms and Conditions

SMBiT Professionals

ABN 93146231012

June 2020

PAYMENT POLICY

New Membership Fees are to be paid upon application. Upon application and payment of the Membership Fee, the membership committee will assess that the member is eligible (usually 2nd Tuesday of the month). New members will receive a welcome email once their membership is approved.

Membership Renewal Fees will be invoiced 60 days prior to the renewal date and due by the renewal date. Payment of the renewal fee secures membership for 12 months. Members will receive a confirmation email once the membership has been renewed.

Late Payment of membership fees will result in the membership being lapsed and access to member benefits removed. SMBIT Professionals reserves the right to exclude lapsed members from attending Chapter Meetings. Members will receive an email advising them they have been placed in quarantine.

Events/training/conference/dinners that have a cost associated with them are to be paid for in full up front. Members will receive a confirmation email once the event has been paid for.

REFUND POLICY

New Membership Fees If new membership applications are deemed ineligible, the applicant will receive an email advising their application is unsuccessful. A full refund of membership fees will be applied within 7 days.

Membership Renewal Fees Any member who believes they have not obtained enough value from their membership should advise admin@smbitpro.org that they will not be processing their renewal.

Events/training/conference/dinners If the event is cancelled, members will be sent an email advising them of the cancellation and given a choice of a full refund to be paid within 7 days or for the full amount to be applied as a credit on their membership.

PAYMENT/REFUND QUERIES SHOULD BE SENT TO ADMIN@SMBITPRO.ORG.